

Program Count Louisville Free Public Library



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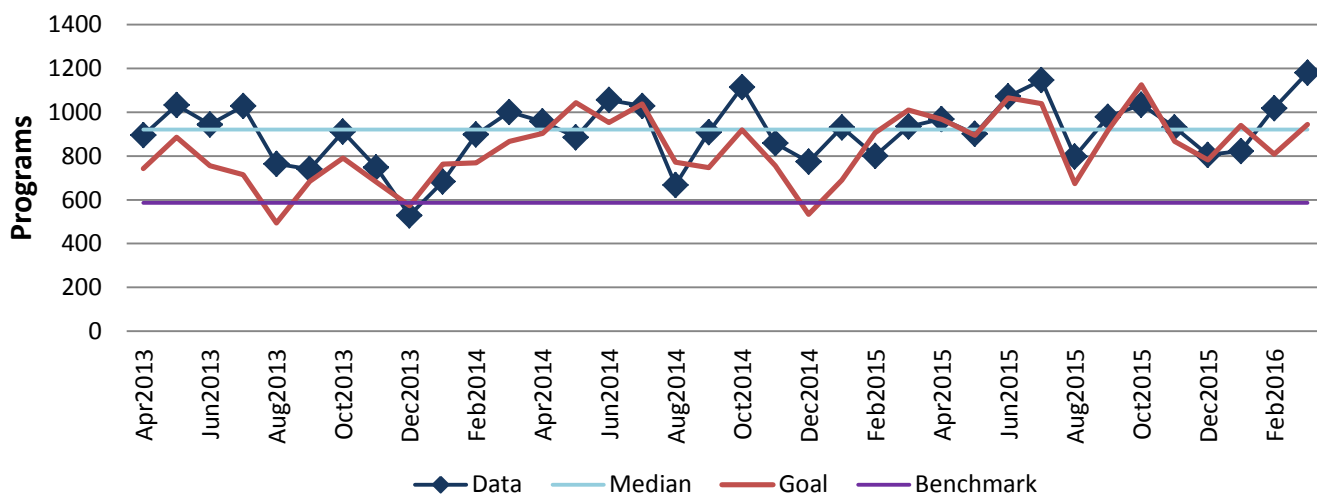
Process: Library Programs

| Baseline, Goal, & Benchmark | Source Summary | Continuous Improvement Summary |
|--|--|---|
| <p>Baseline: FY 2011-2012 Total = 8,727</p> <p>Goal: By July 31, 2016 increase by 1% over 2014-15 from 10,963 to 11,073</p> <p>Benchmark: 7,032/yr=Top 25% of 19 PLDS libs with ann. exp. \$15M - \$19M (LFPL=\$17.1M)</p> | <p>Data Source: LFPL Monthly Report</p> <p>Goal Source: LFPL Strategic Plan</p> <p>Benchmark Source: PLAmetrics.org PLDS Data (2015)</p> | <p>Plan-Do-Check-Act Step 5: Pilot short term and/or long term solutions</p> <p>Measurement Method: Monthly count of programs offered</p> <p>Why Measure: To continually increase the number of programs offered</p> <p>Next Improvement Step: Increase number of programs and publicize better</p> |

How Are We Doing?

| Apr2015-Mar2016 12 Month Goal | Apr2015-Mar2016 12 Month Actual | | Mar2016 Goal | Mar2016 Actual | |
|----------------------------------|------------------------------------|--|--------------|----------------|--|
| 11,030 | 11,660 | | 944 | 1,181 | |
| Programs | Programs | | Programs | Programs | |

Program Count



Root cause analysis is not necessary because there is no gap between the goal and current performance.